

LIST OF COMMUNITY TOUCH POINTS WITH VIDEOCONFERENCING ARRANGEMENTS WITH LAB

(this information is accurate as at 6 March 2025)

Videoconferencing appointments at the ServiceSG locations below are available every Friday, 9.30 am – 4 pm (Hours may differ on eves of Public Holidays).

Please book an appointment with MinLaw through LifeSG at <https://go.gov.sg/mlawvc>. If you need help to make an appointment, please seek assistance directly at any of the following locations. You may refer to <https://www.psd.gov.sg/servicesg/> for more information on their operating hours.

| S/N | ServiceSG Locations | Contact Information |
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| 1. | ServiceSG@Kampong Chai Chee Community Club | Heartbeat@Bedok 11 Bedok North Street 1 #01-31 Singapore 469662 |
| 2. | ServiceSG@Nee Soon Central Community Club | Northpoint City 1 Northpoint Drive #01-201 Singapore 768019 |
| 3. | ServiceSG@The Frontier Community Club | The Frontier Community Place 60 Jurong West Central 3 #01-01 Singapore 648346 |
| 4. | ServiceSG@Keat Hong Community Club | 2 Choa Chu Kang Loop #01-01 Singapore 689687 |
| 5. | ServiceSG Centre Bukit Canberra | Bukit Canberra Integrated Sports & Community Hub 21 Canberra Link #01-62 Singapore 756973 |
| 6. | ServiceSG Centre Our Tampines Hub | 1 Tampines Walk #01-21 Singapore 528523 |
| 7. | ServiceSG Centre One Punggol | 1 Punggol Drive #01-01 Singapore 828629 |
| 8. | ServiceSG Centre Woodlands | Woodlands Civic Centre, 900 South Woodlands Drive, #03-01A Singapore 730900 |
| 9. | ServiceSG Centre Bukit Merah | 166 Bukit Merah Central, #03-3529A Singapore 150166 |

Please note that you have to be a client of the FSCs and SSOs listed to be eligible to obtain legal advice from the Legal Aid Bureau ("LAB") via videoconferencing at the FSCs and SSOs.

| S/N | Family Service Centres (FSCs) | Contact Information |
|-----|---|---|
| 1. | @27 | 27 Telok Blangah Way #01-1018 Singapore 090027 Email: contact@27fsc.org.sg Tel: 62708327 Website: www.27fsc.org.sg Office hours: Monday – Friday 9 am – 6pm |
| 2. | Sengkang Family Services Centre | 223D Compassvale Walk #01-673 Singapore 544223 Email: sengkang@amkfsc.org.sg Tel: 63128100 Website: www.amkfsc.org.sg Office hours: Monday – Friday 9am – 1pm, 2pm – 6pm |
| 3. | Fei Yue Family Services at SSO @ Taman Jurong | 301A Corporation Drive Singapore 619773 Email: enquiry_FeiYueTJFST@fyfcs.org.sg Tel: 62672900 Website: www.fyfc.org Office hours: Monday – Friday 9.30am – 6pm |
| 4. | Foundation of Rotary Clubs Singapore (FRCS) FSC | 346 Clementi Ave 5 #01-10/32 Singapore 120346 Email: enquiry@frcsfsc.org.sg Tel: 67799488 Website: www.frcsfsc.sg Office hours: Monday and Wednesday 9am – 6pm Tuesday and Thursday 9am – 9pm (6pm – 9pm by appointment basis only) Friday 9am – 5.30pm |
| 5. | Hougang Sheng Hong FSC | 237 Hougang St 21 #01-406 Singapore 530237 Email: fsc@shenghong.org.sg |

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| | | <p>Tel: 62895022</p> <p>Website: www.shenghong.org.sg</p> <p>Office hours:</p> <p>Monday – Friday 9am – 6pm</p> <p>Saturday 9am – 1pm</p> |
| 6. | Kreta Ayer Family Services | <p>Kreta Ayer Community Centre</p> <p>28A Kreta Ayer Road</p> <p>#01-03 Singapore 088995</p> <p>Email: contact@kafs.org.sg</p> <p>Tel: 63254753</p> <p>Website: www.montfortcare.org.sg</p> <p>Office hours: Monday – Friday 9am – 6pm</p> |
| 7. | Lakeside Family Centre (Jurong West) | <p>516 Jurong West St 52</p> <p>#01-73 Singapore 640516</p> <p>Email: fsjw@lakeside.org.sg</p> <p>Tel: 65671908</p> <p>Website: www.lakeside.org.sg</p> <p>Office hours: Monday – Friday 9am – 5.30pm</p> |
| 8. | Marine Parade FSC | <p>53 Marine Terrace</p> <p>#01-227 Singapore 440053</p> <p>Email: contact@mpfsc.org.sg</p> <p>Tel: 64450100</p> <p>Website: www.mpfsc.org.sg</p> <p>Office hours: Monday – Friday 9am – 6pm</p> |
| 9. | PPIS FSC (East) | <p>Wisma Geylang Serai</p> <p>1 Engku Aman Road</p> <p>#01-01 Singapore 408528</p> <p>Email: fsceast@ppis.sg</p> <p>Tel: 69503503</p> <p>Website: www.ppis.sg</p> <p>Office hours: Monday – Friday 9am – 5pm</p> |
| 10. | Serangoon Moral FSC | <p>238 Serangoon Ave 2</p> <p>#01-47 Singapore 550238</p> <p>Email: contact@smfsc.org.sg</p> |

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| | | <p>Tel: 62847123</p> <p>Website: www.smfsc.org.sg</p> <p>Office hours: Monday – Friday 9am – 6pm</p> |
| 11. | Yishun Family Service @ Children's Society | <p>107 Yishun Ring Road</p> <p>#01-233 Singapore 760107</p> <p>Email: yishunfsc@childrensociety.org.sg</p> <p>Tel: 67537331</p> <p>Website: www.childrensociety.org.sg</p> <p>Office hours:</p> <p>Monday – Friday 9am – 5.50pm</p> <p>Saturday 9am – 12.15pm</p> |
| 12. | Thye Hua Kwan FSC @ Bedok North | <p>554 Bedok North St 3</p> <p>#01-241 Singapore 460554</p> <p>Email: bnfsc@thkmc.org.sg</p> <p>Tel: 64491440</p> <p>Website: www.thkmc.org.sg</p> <p>Office hours: Monday – Friday 9am – 6pm</p> |
| 13. | Thye Hua Kwan FSC @ Jurong | <p>183B Boon Lay Ave</p> <p>#01-716 Singapore 642183</p> <p>Email: jurongfsc@thkmsc.org.sg</p> <p>Tel: 67169466</p> <p>Website: www.thkmc.org.sg</p> <p>Office hours: Monday – Friday 9am – 6pm</p> |
| 14. | Thye Hua Kwan FSC @ Macpherson | <p>91 Paya Lebar Way</p> <p>#01-3023 Singapore 370091</p> <p>Email: macfsc@thkmc.org.sg</p> <p>Tel: 67414255</p> <p>Website: www.thkmc.org.sg</p> <p>Office hours: Monday – Friday 9am – 6pm</p> |
| 15. | TRANS FSC (Bedok) | <p>411 Bedok North Ave 2</p> <p>#01-106 Singapore 460411</p> <p>Email: transbd@trans.org.sg</p> <p>Tel: 64490762</p> <p>Website: www.trans.org.sg</p> |

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| | | Office hours: Monday – Friday 9am – 5pm |
| 16. | TRANS FSC (Bedok Reservoir) | 133 Bedok Reservoir Road #01-1205 Singapore 470133 Email: transbr@trans.org.sg Tel: 67473202 Website: www.trans.org.sg Office hours: Monday – Friday 9am – 5pm |
| 17. | TRANS FSC (Bukit Timah) | Blk 1 Toh Yi Drive #01-143 Singapore 591501 Email: transbt@trans.org.sg Tel: 6466 2287 Website: www.trans.org.sg Office hours: Monday – Friday 9am – 5pm |
| 18. | Methodist Welfare Services (MWS) Covenant FSC (Buangkok) | 997B Buangkok Crescent #01-853 Singapore 532997 Email: MWScfsc@mws.sg Tel: 62828558 Website: www.mws.sg Office hours: Monday – Friday 8.30am – 5.30pm |
| 19. | Methodist Welfare Services (MWS) Covenant FSC (Hougang) | 613 Hougang Ave 8 #01-432 Singapore 530613 Email: MWScfsc@mws.sg Tel: 62828558 Website: www.mws.sg Office hours: Monday – Friday 8.30am – 5.30pm |
| 20. | Methodist Welfare Services (MWS) FSC Tampines | 470 Tampines St 44 #01-194 Singapore 520470 Email: MWsfsc@mws.sg Tel: 67872001 Website: www.mws.sg Office hours: Monday – Friday 9am – 6pm |
| 21. | Methodist Welfare Services (MWS) FSC Yishun | 855 Yishun Ring Road #01-3539 Singapore 760855 Email: MWsfscy@mws.sg Tel: 67564995 |

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| | | <p>Website: www.mws.sg</p> <p>Office hours: Monday – Thursday 9am – 12pm, 1pm – 6pm Friday 9am – 12pm, 1pm – 5pm (Evenings by appointment only)</p> |
| 22. | Whispering Hearts FSC | <p>646 Jurong West St 61</p> <p>#01-142 Singapore 640646</p> <p>Email: whfsc@viriya.org.sg</p> <p>Tel: 67951008</p> <p>Website: www.viriya.org.sg</p> <p>Office hours: (Appointment basis only) Monday – Friday 9am – 6pm Tuesday and Thursday 9am – 9pm</p> |
| 23. | Fei Yue FSC Champions Way | <p>Blk 569B Champions Way</p> <p>#01-380 Singapore 732569</p> <p>Email: enquiry_feiyuecwfsc@fyics.org</p> <p>Tel: 66901000</p> |
| 24. | Fei Yue FSC Yew Tee | <p>Blk 604 Choa Chu Kang St 62</p> <p>#01-53 Singapore 680604</p> <p>Email: enquiry_feiyueytfsc@fyics.org</p> <p>Tel: 64162162</p> |
| 25. | Fei Yue FSC Bukit Batok | <p>Blk 185 Bukit Batok West Ave 6</p> <p>#01-187 Singapore 650185</p> <p>Email: enquiry_feiyueBBFSC@fyics.org</p> <p>Tel: 65695868</p> |
| 26. | Sembawang Family Service Centre | <p>Blk 326 Sembawang Crescent</p> <p>#01-52 Singapore 750326</p> <p>Email: admin@sfsc.org.sg</p> <p>Tel: 67547050</p> |
| 27. | Care Corner FSC (Toa Payoh) | <p>Blk 158 Lorong 1 Toa Payoh</p> <p>#01-1522 Singapore 310158</p> <p>Email: tp.fsc@carecorner.org.sg</p> <p>Tel: 6356 1622</p> |
| 28. | Punggol FSC | <p>Blk 616 Punggol Drive</p> |

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| | | #01-01 Singapore 820616 Email: punggol@amkfsc.org.sg Tel: 6435 5323 |
| 29. | Care Corner FSC (Tampines) | Blk 229B Tampines Street 22 #01-670 Singapore 522299 Email: tm.fsc@carecorner.org.sg Tel: 67866225 |

| S/N | Social Service Offices (SSOs) | Contact Information |
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| 1. | Ang Mo Kio | 6A Ang Mo Kio St 53 Ang Mo Kio 3G Centre Singapore 569208 Tel: 1800 222 0000 Website: www.msf.gov.sg/dfcs/sso Operating hours: Monday - Friday: 9am - 6pm (last registration at 5pm, closed for lunch from 1pm-2pm) |
| 2. | Bedok | 21 Bedok North St 1 #01-02 Singapore 469659 Tel: 1800 222 0000 Website: www.msf.gov.sg/dfcs/sso Operating hours: Monday - Friday: 9am - 6pm (last registration at 5pm, closed for lunch from 1pm-2pm) |
| 3. | Boon Lay | Blk 189 Boon Lay Drive #01-254 Singapore 640189 Tel: 1800 222 0000 Website: www.msf.gov.sg/dfcs/sso Operating hours: Monday - Friday: 9am - 6pm (last registration at 5pm, closed for lunch from 1pm-2pm) |
| 4. | Bukit Batok | Blk 369 Bukit Batok St 31 #01-505 Singapore 650369 Tel: 1800 222 0000 Website: www.msf.gov.sg/dfcs/sso |

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| | | Operating hours: Monday - Friday: 9am - 6pm (last registration at 5pm, closed for lunch from 1pm-2pm) |
| 5. | Bukit Merah | 3779 Jalan Bukit Merah #01-01 Singapore 159462 Tel: 1800 222 0000 Website: www.msf.gov.sg/dfcs/sso Operating hours: Monday - Friday: 9am - 6pm (last registration at 5pm, closed for lunch from 1pm-2pm) |
| 6. | Bukit Panjang | Blk 232 Pending Road #01-29 Singapore 670232 Tel: 1800 222 0000 Website: www.msf.gov.sg/dfcs/sso Operating hours: Monday - Friday: 9am - 6pm (last registration at 5pm, closed for lunch from 1pm-2pm) |
| 7. | Choa Chu Kang | 8A Teck Whye Lane Singapore 681008 Tel: 1800 222 0000 Website: www.msf.gov.sg/dfcs/sso Operating hours: Monday - Friday: 9am - 6pm (last registration at 5pm, closed for lunch from 1pm-2pm) |
| 8. | Clementi | Blk 358 Clementi Ave 2 #01-285 Singapore 120358 Tel: 1800 222 0000 Website: www.msf.gov.sg/dfcs/sso Operating hours: Monday - Friday: 9am - 6pm (last registration at 5pm, closed for lunch from 1pm-2pm) |
| 9. | Geylang Serai | 10 Eunos Road 8 #12-02 Singapore Post Centre Singapore 408600 (Please use the North Lobby) Tel: 1800 222 0000 |

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| | | <p>Website: www.msf.gov.sg/dfcs/ss0</p> <p>Operating hours: Monday - Friday: 9am - 6pm (last registration at 5pm, closed for lunch from 1pm-2pm)</p> |
| 10. | Hougang | <p>Blk 662 Hougang Ave 4</p> <p>#01-413</p> <p>Singapore 530662</p> <p>Tel: 1800 222 0000</p> <p>Website: www.msf.gov.sg/dfcs/ss0</p> <p>Operating hours: Monday - Friday: 9am - 6pm (last registration at 5pm, closed for lunch from 1pm-2pm)</p> |
| 11. | Jalan Besar | <p>69 Jellicoe Road</p> <p>#01-03</p> <p>Singapore 208737</p> <p>Tel: 1800 222 0000</p> <p>Website: www.msf.gov.sg/dfcs/ss0</p> <p>Operating hours: Monday - Friday: 9am - 6pm (last registration at 5pm, closed for lunch from 1pm-2pm)</p> |
| 12. | Jurong East | <p>Devan Nair Institute for Employment and Employability</p> <p>80 Jurong East St 21</p> <p>#01-07</p> <p>Singapore 609607</p> <p>Tel: 1800 222 0000</p> <p>Website: www.msf.gov.sg/dfcs/ss0</p> <p>Operating hours: Monday - Friday: 9am - 5pm (last registration at 4pm)</p> <p>Saturday: 9am – 1pm (last registration at 12pm)</p> |
| 13. | Kreta Ayer | <p>Kreta Ayer Community Club</p> <p>28A Kreta Ayer Road</p> <p>#01-03</p> <p>Singapore 088995</p> <p>Tel: 1800 222 0000</p> <p>Website: www.msf.gov.sg/dfcs/ss0</p> |

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| | | Operating hours: Monday - Friday: 9am - 6pm (last registration at 5pm, closed for lunch from 1pm-2pm) |
| 14. | Pasir Ris | 120 Pasir Ris Central #01-16 Pasir Ris Sports Centre Singapore 519640 Tel: 1800 222 0000 Website: www.msf.gov.sg/dfcs/sso Operating hours: Monday - Friday: 9am - 6pm (last registration at 5pm, closed for lunch from 1pm-2pm) |
| 15. | Punggol | Punggol 21 Community Club 80 Punggol Field #04-01 Singapore 828815 Tel: 1800 222 0000 Website: www.msf.gov.sg/dfcs/sso Operating hours: Monday - Friday: 9am - 6pm (last registration at 5pm, closed for lunch from 1pm-2pm) |
| 16. | Queenstown | Blk 170 Stirling Road #01-1121 Singapore 140170 Tel: 1800 222 0000 Website: www.msf.gov.sg/dfcs/sso Operating hours: Monday - Friday: 9am - 6pm (last registration at 5pm, closed for lunch from 1pm-2pm) |
| 17. | Sembawang | Blk 315 Sembawang Vista #01-173 Singapore 750315 Tel: 1800 222 0000 Website: www.msf.gov.sg/dfcs/sso Operating hours: Monday - Friday: 9am - 6pm (last registration at 5pm, closed for lunch from 1pm-2pm) |
| 18. | Sengkang | Blk 261C Sengkang East Way #01-506 Singapore 543261 |

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| | | <p>Tel: 1800 222 0000</p> <p>Website: www.msf.gov.sg/dfcs/ss0</p> <p>Operating hours: Monday - Friday: 9am - 6pm (last registration at 5pm, closed for lunch from 1pm-2pm)</p> |
| 19. | Serangoon | <p>Blk 332 Serangoon Ave 3</p> <p>#01-257</p> <p>Singapore 550332</p> <p>Tel: 1800 222 0000</p> <p>Website: www.msf.gov.sg/dfcs/ss0</p> <p>Operating hours: Monday - Friday: 9am - 6pm (last registration at 5pm, closed for lunch from 1pm-2pm)</p> |
| 20. | Taman Jurong | <p>301A Corporation Drive</p> <p>Singapore 619773</p> <p>Tel: 1800 222 0000</p> <p>Website: www.msf.gov.sg/dfcs/ss0</p> <p>Operating hours: Monday - Friday: 9am - 6pm (last registration at 5pm, closed for lunch from 1pm-2pm)</p> |
| 21. | Tampines | <p>Our Tampines Hub</p> <p>Public Service Centre</p> <p>1 Tampines Walk #01-21</p> <p>Singapore 528523</p> <p>Tel: 1800 222 0000</p> <p>Website: www.msf.gov.sg/dfcs/ss0</p> <p>Operating hours: Monday - Friday: 9am - 5pm (last registration at 4pm)</p> <p>Saturday: 9am – 1pm (last registration at 12pm)</p> |
| 22. | Toa Payoh | <p>490 Lor 6 Toa Payoh</p> <p>#07-11 HDB Hub Bizthree</p> <p>Singapore 310490</p> <p>Tel: 1800 222 0000</p> <p>Website: www.msf.gov.sg/dfcs/ss0</p> <p>Operating hours: Monday - Friday: 9am - 5pm (last registration at 4pm)</p> <p>Saturday: 9am – 1pm (last registration at 12pm)</p> |

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| 23. | Woodlands | <p>900 South Woodlands Drive #06-13 Woodlands Civic Centre Singapore 730900 Tel: 1800 222 0000 Website: www.msf.gov.sg/dfcs/sso Operating hours: Monday - Friday: 9am - 5pm (last registration at 4pm) Saturday: 9am – 1pm (last registration at 12pm)</p> |
| 24. | Yishun | <p>Blk 746 Yishun Street 72 #01-127 Singapore 760746 Tel: 1800 222 0000 Website: www.msf.gov.sg/dfcs/sso Operating hours: Monday - Friday: 9am - 6pm (last registration at 5pm, closed for lunch from 1pm-2pm)</p> |

| S/N | Other organisations | Contact Information |
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| 1. | Singapore Council of Women's Organisations (SCWO) | <p>96 Waterloo Street Singapore 187967 Email: scwo@scwo.org.sg Tel: 6837 0611 Website: https://www.scwo.org.sg/</p> |